

In appreciation of our customer who brought to our attention that we did not have listed all the ways that we can accommodate individuals who have medical constraints that preclude them wearing protective masks.

Below is a list of the accommodations developed over this year to serve these needs. For any of the services that require a personal shopper's assistance through Facetime or other technology, please call for an appointment at 404-255-5207.

**Requests and suggestions are always welcome.
With much appreciation, Candace Apple**

Accommodations Offered at Phoenix & Dragon Bookstore for Customers Who Have Medical Conditions that Preclude Wearing Masks

eCommerce

Makes it possible to order best-selling books in each category P&D carries online.

Special requests can be made for any other book desired which can be picked from the shelf or special-ordered.

Other included departments are incense, candles, aromatherapy, tarot and oracle decks, and tumbled stones.

Additional items that are not on the eCommerce website can be requested by email or phone.

They can be added to an eCommerce order or photos and info on items can be sent to a customer to choose from.

Customers can book a Facebook live tour of the store with a staff member.

The staff member can pick the customer's order as they go.

A customer can request selections of offerings from different categories and to come see the selection outside on the deck, in pleasant weather, or at small individual tables with three set up in the bookstore's gallery space.

A staff member will assist the customer and will bring other options to consider.

If a customer would like to pick stones from the large stone wall, they may tell a staff member what type or color of stones they would like to choose from.

The staff will pick a selection from each of the types they request and bring them to the deck or gallery room so they can have their own selection of the stones.

Curbside pick-up or shipping

eCommerce, email/phone, and Facebook "live tour" orders can be picked up curbside or shipped to the customer.